

07 June 2011

HIGH SATISFACTION IN TRAINING FOR LEARNERS AND EMPLOYERS

The Skills Institute (TSI) released results of its 2011 EMRS Survey of learners and employers today, with outstanding results across the key areas of satisfaction in training, trainer knowledge and relevance of training to the workplace.

Highlights of the results include:

- EMRS Learner survey outcome 2011:
 - i. Overall, I am satisfied with the training - 94% agreed or strongly agreed
 - ii. I would recommend TSI to others - 94% agreed or strongly agreed
 - iii. Trainers had excellent knowledge - 95% agreed or strongly agreed

- EMRS Employer survey outcome 2011:
 - i. Overall, we are satisfied with the training - 91% agreed or strongly agreed
 - ii. We would recommend TSI to others - 92% agreed or strongly agreed
 - iii. Our employees gained the skills they needed from this training - 92% agreed or strongly agreed

“These surveys are a key indicator of our ongoing success as a training organisation, in meeting the needs of our learners and our employer clients,” Skills Institute CEO Malcolm White said today.

“The fact that we have so many of these results at 90 per cent or above is really pleasing and a strong endorsement of our training practices.

“Since The Skills Institute started in January 2009, we have introduced some industry-leading training practices, such as training and assessment in the workplace to reduce disruption to day-to-day business, and online programs such as responsible service of alcohol.

“We have also introduced online training and assessment for national compliance in the mining industry, and the use of modern technology such as iPhone applications to conduct assessments on-site.

“Employers and learners are also responding well to our Skills For Life Student Support Program which, through our partnership with the OzHelp Tasmania Foundation, offers counselling and support for learners in the areas of

communicating in the workplace, life management skills and managing their finances.”

The EMRS survey results come on the back of other strong recent results for The Skills Institute, including:

- An electrical apprentice trained by The Skills Institute won Australian Apprentice of the Year in 2010.
- Employer client Anvers Confectionary was presented with the Agri Food Industry Award at the Australian Training Awards in November 2010.
- A construction apprentice who trained with the Skills Institute was named the Master Builders Australia’s Apprentice of the Year in 2010
- Increase in students at The Skills Institute from 21,000 in 2009 to 26,000 in 2010

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